



CALIFORNIA COMPUTER OPTIONS Cloud Communications

Everything employees need
to stay **productive & engaged**,
working from anywhere.

With our all-in-one, fully-integrated voice, video, messaging & collaboration solution, working remotely feels no different than working in the office.

Computer Options 7.0 Solution Features Overview

Businesses have new needs when it comes to communications & collaboration — needs that require much more than what's possible with point solution video & meeting apps. Even well known video brands, those who market their capabilities as all-in-one or “complete” solutions, are anything but and leave users needing or wanting more. Not Computer Options. With Computer Options all-in-one, seamlessly integrated voice, video, messaging, and collaboration, working remotely feels no different than working in the office and employees working from anywhere are empowered to be highly productive & stay incredibly engaged.

Computer Options is a fully loaded cloud communications platform that combines high-quality voice & video with a built-in softphone for making and taking calls and a long list of calling features, HD-video conferencing, messaging (Chat & SMS), meetings, virtual rooms and an impressive menu of stand-out collaboration features only found Computer Options. Beyond proven feature parity and unmatched price: value, Computer Options easily surpasses alternatives with features designed to unleash the power of the modern workforce:

Unleash the power of the modern workforce...

Voice & Calling Services

- **Built-in Softphone***: Employees can make or take calls directly in Computer Options, with instant access to the calling features they've come to expect:

Inbound/Outbound Calls, 3-Way Calling, Speed-Dial, Attended/Unattended Transfer, Do Not Disturb, Call Forwarding, Mute, Hold, Redial, Find Me, Call History Call Recording

- **Call Move**: While on a call, users can move between the Computer Options desktop client and mobile app while on a call with just the push of a button, without needing to put a call on hold first.
- **Contacts w/ Presence**: See at a glance when coworkers are available to keep daily operations moving efficiently and seamlessly.
- **Visual Voicemail**: View and manage voicemails on a single screen, including convenient visual message transcriptions powered by Google's Cloud Speech API.

** For BYO-PSTN customers, calling features availability may vary based on 3rd-party PBX capabilities*

Video

- **HD Video Meetings**: Computer Options provides every user with unlimited 1:1 and group meetings up to 100 participants per meeting (Standard plan users can schedule group meetings up to 40 minutes). Employees or invited users can join meetings at any time from the downloadable Computer Options Desktop app as well as via browser or mobile clients (iOS/Android). Meetings can be encrypted with a PIN for added security and confidentiality.
- **Simultaneous Screen Sharing**: Users have multiple screen sharing options; share one screen, a portion of their screen, or specific applications for productive meetings and spontaneous collaboration. Even better, multiple users can share their screen at the same time, eliminating awkward pauses and wait times often experienced during presenter transition.
- **Video Recording**: Record any meeting for easy reference later, or to share updates with absent/unavailable team members.

- **Private Sidebar Conversations w/ Audio & Video**: Users can speak and screen share with each other during meetings or while in virtual rooms without exiting a meeting or disrupting the main conversation.

Messaging

- **Private & Group Conversations**: Computer Options enables teams to handle all messaging (Chat & SMS) in the same all-in-one solution where they're already making/taking calls, collaborating and having meetings. The result? Efficiency in overdrive and incredibly streamlined operations.

Premium Features Options

(paid, high-value upgrades)

- **Voice Dial-in Option for Meetings** (included w/paid Pro seat): Meetings can be accessed via a phone number in addition to the desktop app & browser URLs
- **No Time-limit Meetings**: (included w/ paid Pro seat): In addition to unlimited no-time limit 1:1 meetings included with the free Standard seat, Pro seat users also have unlimited no time-limit group meetings with up to 100 participants per meeting.
- **Virtual Rooms**: Computer Options "always on" virtual rooms give employees a space to gather, hang out or collaborate through the day, coming and going as needed. Rooms provide a true collaboration space and create the same highly personal experiences of working together in an office.
- **Lightboard Mode** (included w/ paid Pro seat): Using any presentation software such as Microsoft Powerpoint or Google Slides, users can set up custom overlays with animations, text, and graphics that can be instantly displayed during any meeting. Think of this as the "Weatherperson" feature and use Lightboard to instantly enhance meetings, presentations and increase engagement with all participants.

